

YOUR NETWORK YOUR NEWS



ENABLING THE ENERGY FUTURE OF OUR COMMUNITIES

Aurora Energy owns and manages the network that delivers electricity to some of the fastest growing areas and over the most diverse terrain in Te Waipounamu, the South Island. We take the electricity from Transpower's national grid to power your homes, businesses, and the wider community. We deliver a safe, reliable and sustainable electricity supply across Ōtepoti Dunedin, Central Otago, Wānaka, and Tāhuna Queenstown to close to 100,000 customers.

CENTRAL OTAGO/WĀNAKA NETWORK

Here's a snapshot of the work we have done in your area, and the work we are continuing to do, to enable the energy future of our communities.

CROMWELL



It's been a busy time in the wider Cromwell area over the last few months. We have been able to bundle multiple projects together to minimise the impact on the community while we replace pillar boxes and transformers in Cromwell, Pisa Moorings and Lowburn. We have also had a cable project underway along Jolly Road and Waenga Drive in Cromwell, where we installed 1.2km of cable through ducting. This new cable will improve the security of electricity supply for over 5,300 customers supplied by the Cromwell substation.

RAES JUNCTION



We replaced 24 power poles, 7 cross arms and the last 4.8km of power lines along Ettrick-Raes Junction Road, Tapanui-Raes Junction Road and Beaumont Highway over an eight-week period at the end of 2025. Multiple crews were brought in from Alexandra, Clyde and Wānaka to achieve our goal to complete this work before Christmas, however due to bad weather the final piece of work was delayed until early February. These upgrades will improve the safety and reliability of the electricity supply for the Raes Junction community. A big thank you to the local community for your support and cooperation during this project.

PRICING

Aurora Energy's new line charges will come into effect on 1 April 2026. We understand price increases are challenging, and transparency about what's driving these changes is essential.

Our line charges are set by the Commerce Commission and reflect the cost of running and maintaining our electricity network to meet rising electricity demand. Line charges also include costs we pass through from others, such as Transpower's transmission charges, local council rates, and regulatory levies.

This year, our prices include a one-off adjustment as we move from our customised price path to the standard price path used for most other lines companies. When setting this change, the Commission aimed to balance keeping electricity affordable with the need to continue investing in the network.

On average, prices on our network will increase by 21%, which includes 3.8% from higher national transmission charges.

Your individual increase may differ depending on which part of our network you're connected to, the Government's phase out of low user plans, how much electricity you use and when you use it. More detailed information will be in our updated Pricing Methodology on our website in March. The Commission has also applied revenue smoothing rules, which will help keep our price increases more moderate over the next three years.

We know the work we do has an impact on electricity bills and want to support you by sharing ways to save. You can visit Powerswitch to compare energy retailers, and check the EnergyMate and EECA websites for power-saving tips. For more information about electricity pricing, including FAQs, please visit our website.

www.auroraenergy.co.nz/pricing

ANY QUESTIONS? GET IN TOUCH!



0800 22 00 05



@auroraenergynz



@auroraenergynz



auroraenergynz



auroraenergy.co.nz



info@auroraenergy.nz



Scan the QR code to join our mailing list to keep up-to-date with the work we are doing.

