

# YOUR NETWORK YOUR NEWS



ENABLING THE ENERGY FUTURE OF OUR COMMUNITIES

Aurora Energy is one of the largest electricity networks in Aotearoa New Zealand. We own and manage the network that delivers electricity to some of the fastest growing areas and over the most diverse terrain in Te Waipounamu, the South Island. We take the electricity from Transpower's national grid to power your homes, businesses, and the wider community. We deliver a safe, reliable and sustainable electricity supply across Ōtepoti Dunedin, Central Otago, Wānaka, and Tāhuna Queenstown to over 200,000 people.

## TĀHUNA QUEENSTOWN NETWORK

We are over three quarters of the way through a \$560 million, five-year work programme to upgrade the electricity network and the work we are doing is making a real difference. Here's a snapshot of the work we have done in your area over the last three months, and the work we are continuing to do, to ensure future resilience of your electricity supply. Large infrastructure projects can take time to deliver, and we hope you enjoy following the updates as they progress.

### QUEENSTOWN AND GLENORCHY



We continue to make good progress on the upgrade of the Queenstown zone substation, which supplies over 2,600 customers in the Queenstown and Glenorchy communities. The construction phase is currently underway, and following this we will install new 11 kV switchgear and replace the electrical protection and control systems. This project is on track to be completed mid-2025.

### FRANKTON



We commissioned a new transformer at the Frankton zone substation in December. This replaced a previous 15 MVA unit with a new 24 MVA transformer, which will complement a second existing 24 MVA transformer on the site. The transformers have been designed to meet the region's future needs. These two transformers will provide enhanced security for customers in the Frankton area.

## PRICING

### Pricing changes from 1 April 2025

Aurora Energy's annual pricing adjustments will come into effect on 1 April 2025. The updated prices reflect the significant investment we have made as part of a five-year safety, reliability and future capacity building programme, which was approved by the Commerce Commission in 2021 after public consultation.

Line charge prices on our network will increase by an average of 11.2%. Individual price increases will vary depending on the pricing network, the low-user fixed charges phase out, and changes in energy consumption.

Transpower's transmission charges, which are included in our line charges on electricity bills, account for 2.5% of the average price increases.

We do our best to find the balance between keeping our lines charges affordable while ensuring we invest in providing a reliable electricity network so we can meet the future energy needs of customers.

Head to our website to find out more about electricity pricing: [www.auroraenergy.co.nz/pricing](http://www.auroraenergy.co.nz/pricing)

## ANY QUESTIONS? GET IN TOUCH!

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